

From: HommersoM, Johan

To: Lakecomm

Sent: Wednesday, August 01, 2007 10.01AM

Hi there Doug

Just wanted to thank you for the excellent job done on the HFRadio installation yesterday. I know you were under pressure to get it done so that it wouldn't be necessary for me to come back a second time. Really do appreciate that. Thanks also for taking care of the UHF "fixing" for me – especially so because you never supplied the unit in the first place. Top class service. I know for sure where I'll be going for future communications requirements.

Thanks also for making the Codan NGT training so simple. The way in which you conducted the training was excellent and your patience for managing my learning process was much appreciated.

Hats off to you. You run a truly class operation. Look forward to catching up one way or another

Regards

Johan Hommersom